



**BYWAYS**  
DENTAL PRACTICE  
YOUR SMILE IS OUR PASSION

## Terms and Conditions of Membership Plan

- Membership is for a minimum of 12 months. Should you cancel your direct debit within the 12 month period, you may be required to pay the practice the value of any discounts or treatments you have received under the plan which have not already been paid for by your direct debit. e.g. if you are entitled to two hygienist visits on your plan and attend both, but you only pay for 6 monthly direct debits, you will be required to pay the practice for the extra hygiene visit\*
- It is your responsibility to make and attend your appointments as included in your level of plan. No refunds will be given for appointments not attended. Should you also fail to attend an appointment that has been made without letting us know 48 hours in advance you will forfeit that visit as detailed in your plan. No unused appointments will be rolled over.
- You will be entitled to the benefits of the plan once your first monthly payment has been received. If you are a new patient then your first hygiene appointment will be paid in full and subsequent hygiene appointments will be included within your plan.
- If your payment is unsuccessful in any one month, a double payment will be collected in the following month. No treatment will be carried out during this time. You will also incur a £1.00 failed payment administration charge by Smilecare Limited, who are the administrators of the plan.

\*we understand that in exceptional circumstances you may need to cancel your subscription

I agree to the terms and conditions as outlined above.....date

.....name

.....signature